

Registration Form

Enhancing our Intercultural Competence \$30.00

Thursday, May 11, 2006

8:30 A.M. - 12:30 P.M.

The Baby Fold Centennial Training Center
612 Oglesby Avenue, Normal, IL 61761

Name

Organization

Address

City, State, Zip

Phone

Email

Method of Payment:

- Check (made payable to **The Baby Fold**)
 Visa
 MasterCard
 Discover
 American Express

Credit Card #

Exp. date

Signature

Please detach and return with payment to:

The Baby Fold
Attn: Emily Masterman
108 E. Willow Street
Normal, IL 61761
Phone: (309) 451-7232
Fax: (309) 452-0115

The Baby Fold
108 E. Willow St.
Normal, IL 61761



Enhancing our Intercultural Competency

Developing the mindset,
heartset, and skillset to work
effectively with cultural
differences

Presented by:

Ann Schauber



Thursday, May 11, 2006
8:30 a.m. to 12:30 p.m.

The Baby Fold
Centennial Training Center
Normal, Illinois

Sponsored by
The Baby Fold
and the Bloomington-Normal
Human Resource Council

Workshop Information

This workshop will focus on the development of our mindset, heartset, and skillset to work effectively with the cultural differences among us. Specifically, the workshop will focus on:

Cognitive (the mindset)

Recognizing and understanding:

- Our own cultural identities
- The validity of multiple perspectives
- Differing values
- Differing modes of communication
- Differing concepts of time

Affective (the heartset)

- Seeking out and enjoying difference (expand comfort zone).
- Feeling empathy (combat "compassion fatigue").
- Committing to learning about and working with people from varying cultural backgrounds.
- Desiring to build relationships of trust and mutual respect with the many different cultural groups who live in our communities.

Behavioral (the skillset)

Being able to:

- Empathize and listen mindfully
- Reserve judgment when observing a cross-cultural interaction
- Engage with diverse communities within their own cultural context in an effort to learn what their needs are and how best to meet those needs.

Participants will receive a copy of Ann's book, *Working with Differences in Communities: A Handbook for those who care about creating inclusive communities*, a \$15.00 value.

Ann Schauber, Presenter



Ann Schauber has been a diversity trainer for thirteen years, working primarily with educational, governmental, and non-profit organizations throughout the United States and Canada. She is the Director of the National Extension

Diversity Center (website: www.ediversitycenter.net). As a professor at Oregon State University, she is currently Director of Interdisciplinary Graduate Studies. Her book, *Working with Differences in Communities: A Handbook for those who care about creating inclusive communities* is available through the Oregon State University Extension Service. She holds a Ph.D. in Intercultural Communication and Organizational Change from the Union Institute in Cincinnati, Ohio.

Workshop Schedule

8:00 to 8:30 A.M.. Registration
8:30 A.M. to 12:30 P.M. Workshop
Continental breakfast included

Workshop Location

The Baby Fold Centennial Training Center
612 Oglesby Avenue
Normal, Illinois 61761

Cancellation Policy

Before or on May 1 – full refund
After May 1 – no refund

Contact Information:

The Baby Fold
Attn: Emily Masterman
108 E. Willow Street
Normal, IL 61761
Phone: (309) 451-7232
Fax: (309) 452-0115

Email: emasterman@TheBabyFold.org
Website: www.TheBabyFold.org

Continuing Education

The Baby Fold is a registered social worker continuing education sponsor approved through the Illinois Department of Financial and Professional Regulation (license #159-000434). The workshop is offered for four (4) contact hours of continuing education for LCSW, LSW, LCPC, and LPC professionals. Four (4) CPDU professional development units are available for educators.



This program has been approved for 3.75 recertification credit hours toward PHR, SPHR and GPHR recertification through the Human Resource Certification Institute (HRCI).

Sponsors:



The Baby Fold is a non-profit child and family support service organization located in Normal, Illinois. The organization serves over 3,000 children and 800 families annually, covering an 11-county service area in Illinois and administering 21 programs including adoption, foster care, pregnancy counseling, special education, residential treatment, family support and prevention services.

Our mission: The Baby Fold embodies Christian principles to serve children and families in order to help them build safe, loving and healthy lives.



The Bloomington-Normal Human Resource Council is a non-profit organization established to enhance professional development in all phases of human resource management.